



Privacy statement

Verstegen Spices & Sauces B.V

May 2020



Enjoy great taste



Verstegen Spices & Sauces B.V., established at Industrieweg 161, 3044 AS Rotterdam, is responsible for the processing of personal data as described in this privacy statement.

Personal data that we process

When you place an order with us through the webshop, we use your personal information to process this order properly. Below, you will find an overview of the personal data we process:

- First name and surname;
- Gender;
- Address details;
- Phone number;
- E-mail address;
- Bank account number;
- Other personal data that you actively provide, for example by creating a profile on the website, in correspondence and by telephone;
- Information about your activities on our website; and
- Location details

Special and/or sensitive personal data that we process

Our website has no intention of collecting information about website visitors who are under the age of 16, unless they have parental or guardian permission. However, we cannot verify whether a visitor is over the age of 16 and we encourage parents to be involved in their children's online activities in order to prevent information about children from being collected without parental consent. If you believe that we have collected personal information about a minor without that consent, please contact us so that we can delete the information.

Purpose and basis on which personal data is processed

Verstegen Spices & Sauces processes your personal data for the following purposes:

- Processing your payment;
- Sending email marketing;
- Inform you about changes to our services and/or products;
- To be able to deliver goods to you; and
- Verstegen analyses your behaviour on the website in order to improve the website and tailor the range of products and services to your preferences.



How long do we retain personal data

Verstegen Spices & Sauces does not retain your personal data longer than is necessary to achieve the purposes for which the data is collected. We apply the following retention periods for the following categories of personal data:

- Contact form: a maximum of 1 year after handling the complaint
- Newsletter and advertising: until you unsubscribe from the newsletter
- Account on the website: until you cancel your account, or until you have not used your account for 7 consecutive years.
- Handling of orders: up to 7 years after completion of the order.

Sharing personal data with third parties

Verstegen Spices & Sauces will only disclose your personal data to third parties if this is necessary for our website or if we are legally obliged to do so. We work with certain companies, they may receive your personal data. We enter into processing agreements with these companies to ensure the same level of security and confidentiality of your personal data.

Cookies, or similar technologies, used by Verstegen Spices & Sauces

Read more about how we use cookies in our Cookie Policy.

Access, modification and deletion of your personal data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to the data processing or to object to the processing of your personal data by Verstegen Spices & Sauces and you have the right to data transfer. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or another organisation named by you.

Please send a request for inspection, correction, deletion, data transfer of your personal data or a request for withdrawal of your consent or objection to the processing of the personal data to privacy@verstegen.nl. To ensure that the request for inspection has been made by you, we ask you to enclose a copy of your proof of identity with the request. You may render your passport photo, MRZ (Machine Readable Zone, the strip of numbers at the bottom of the passport), passport number and BSN illegible in this copy to protect your privacy. We will respond to your request as soon as possible, but within four weeks at the latest.

Verstegen Spices & Sauces would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>



How your personal data is secured

Verstegen Spices & Sauces takes the protection of your personal data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you believe that your data is not properly secured or there are indications of misuse, please contact us.

Contact details

If you have any questions about this privacy policy, please use the information below to contact us by telephone, e-mail or post:

Verstegen Spices & Sauces B.V.
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